

Dear Kitec Class Members:

The purpose of this email is to update all Kitec class members regarding Class Counsel's efforts to determine what constitutes an appropriate repair for the Kitec problem. After over a year's worth of investigation, including meeting with dozens of plumbing companies and multiple plumbing experts, we have determined that the appropriate method of repair involves completely abandoning the defective Kitec system by re-plumbing the home with a new plumbing system. Any fix which includes the use of or repair to the original Kitec system has not been approved by Class Counsel or the Court. If any plumbing company or individual has represented to any class member otherwise, please immediately inform Class Counsel.

Furthermore, please be advised that any blogs, chat rooms, newsletters, and/or websites not operated by Class Counsel are not authoritative on the Kitec matter. The views and opinions expressed via these mediums are solely those of the individual(s) that operate them and are not endorsed by Class Counsel or the Court.

Please feel free to contact Class Counsel with any questions or concerns. You can also visit the Kitec Class Action website at www.plumbingdefect.com for more information.

Very truly yours,

J. Randall Jones

James T. Burton

Harrison, Kemp, Jones & Coulthard, LLP
3800 Howard Hughes Parkway, 17th Floor
Las Vegas, NV 89169
(702) 385-6000
(702) 385-6001 fax
j.burton@hkj-law.com

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