

July 12, 2007

Dear Kitec Class Members:

The purpose of this email is to address an issue that has arisen with the re-plumb repairs that many of you are having completed on your homes. We are required by law to provide notice to defense counsel of any re-plumb repair that occurs within the parameters of the class action lawsuit. Further, defense counsel are entitled to attend and observe the re-plumbs. Nonetheless, we recognize that this is your home and you are concerned that the people entering your homes are actually who they represent themselves to be. To that end, from this point forward we recommend that you do the following:

- Use the attached "Re-plumb Sign-In/Sign-Out" sheet and require that each person coming in or out of the home during this repair period sign in and out. After the re-plumb work is completed, please hold onto this sheet until otherwise notified by Class Counsel.
- Please request that each person provide you with a business card or some other form of identification from the company they claim they represent. If they are unable to do so, please contact class counsel.

We are recommending that these precautions be taken for your safety and the safety of your homes. As always, please feel free to contact class counsel with any additional questions or concerns. You can also access our website at www.plumbingdefect.com for more information on the case.

Very truly yours,

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